

**EXHIBIT C**

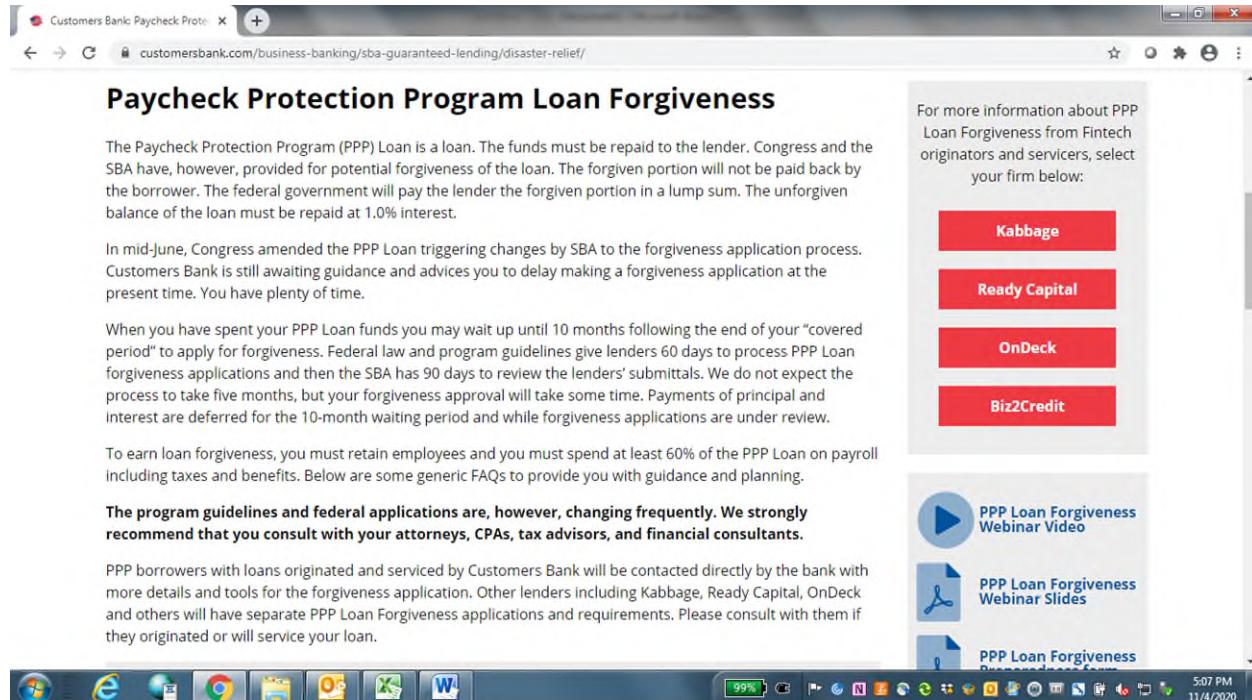
**Screenshots of Defendant's Webinar Video and Slide Deck**

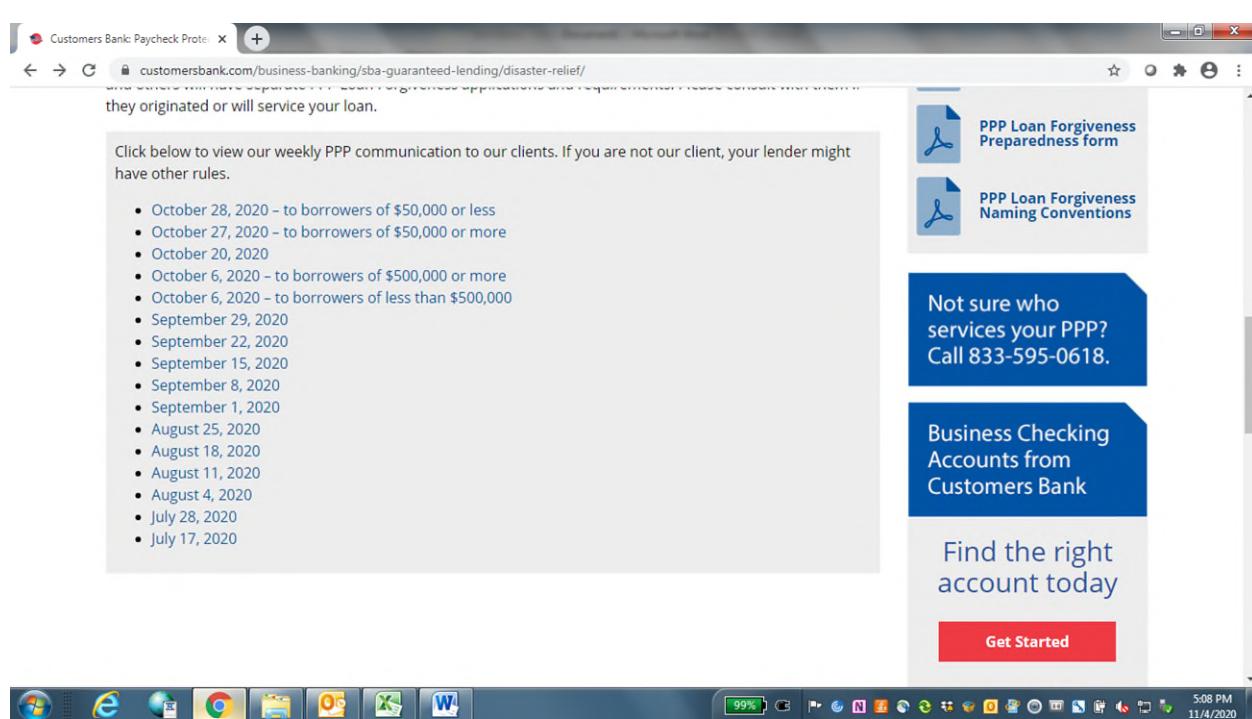
# 1

The screenshot shows a Google search results page with the query "customers bank ppp loan forgiveness". The top result is a link to the Customers Bank website. Below it are links to a PPP Loan Forgiveness Preparedness form and PPP Loan Forgiveness Webinar Slides. The search bar shows the query, and the results page includes standard Google navigation and search controls.

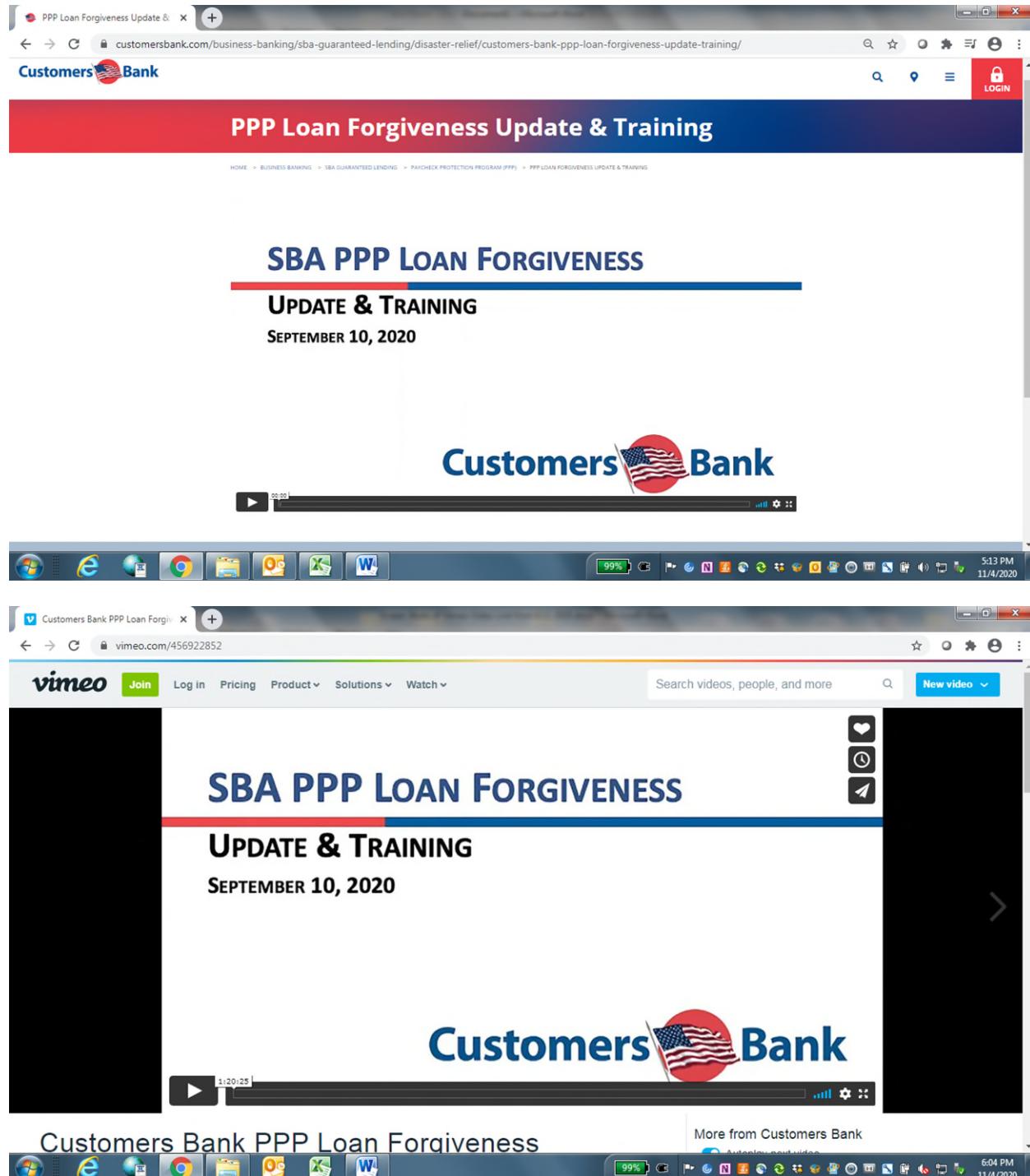
## 1- PPP Loan Forgiveness Webinar Slides – Customers Bank

The screenshot shows a Microsoft Excel spreadsheet titled "Forgiveness Workbook – Owner Data". The spreadsheet is part of a larger document titled "Financing Options During COVID-19 Crisis – SBA Program Expansion PAMELA DAVIS SVP, Group Director, Government Guaranteed Lending MICHELE VERUED SVP, Director of SBA Operations, April 2020". The spreadsheet has several tabs: "Owner Data", "Information on All Owners", "Owner Compensation", and "Compensation to Owners entered in separate Tab.". The "Owner Data" tab contains fields for business type, loan disbursement date, next pay cycle date, and various compensation amounts. The "Information on All Owners" tab lists multiple owners with their names, social security numbers, and compensation amounts. The "Owner Compensation" tab provides a detailed breakdown of compensation for each owner. The "Compensation to Owners entered in separate Tab." tab is mentioned but not fully visible. The spreadsheet is set against a dark background with red and white text.

A screenshot of a Microsoft Edge browser window. The address bar shows 'customersbank.com/business-banking/sba-guaranteed-lending/disaster-relief/'. The main content area has a heading 'Paycheck Protection Program Loan Forgiveness'. Below it, a paragraph explains the PPP loan process, mentioning that funds must be repaid and the federal government will pay the lender the forgiven portion in a lump sum. It also notes a 1.0% interest rate. A note from Congress amends the PPP loan application process. Another paragraph discusses the waiting period after spending funds. A section titled 'The program guidelines and federal applications are, however, changing frequently. We strongly recommend that you consult with your attorneys, CPAs, tax advisors, and financial consultants.' is present. On the right side, there's a sidebar with a message about PPP Loan Forgiveness from fintech originators and servicers, followed by four red rectangular buttons for 'Kabbage', 'Ready Capital', 'OnDeck', and 'Biz2Credit'. Below this, three blue circular icons link to 'PPP Loan Forgiveness Webinar Video', 'PPP Loan Forgiveness Webinar Slides', and 'PPP Loan Forgiveness Frequently Asked Questions'.

This screenshot shows the same web page as above, but with additional promotional content on the right side. It includes a list of dates with corresponding bullet points, a section for 'PPP Loan Forgiveness Preparedness form' and 'Naming Conventions', a blue callout box for 'Not sure who services your PPP? Call 833-595-0618.', a section for 'Business Checking Accounts from Customers Bank', and a red button labeled 'Get Started'.

## PPP Loan Forgiveness Webinar Video

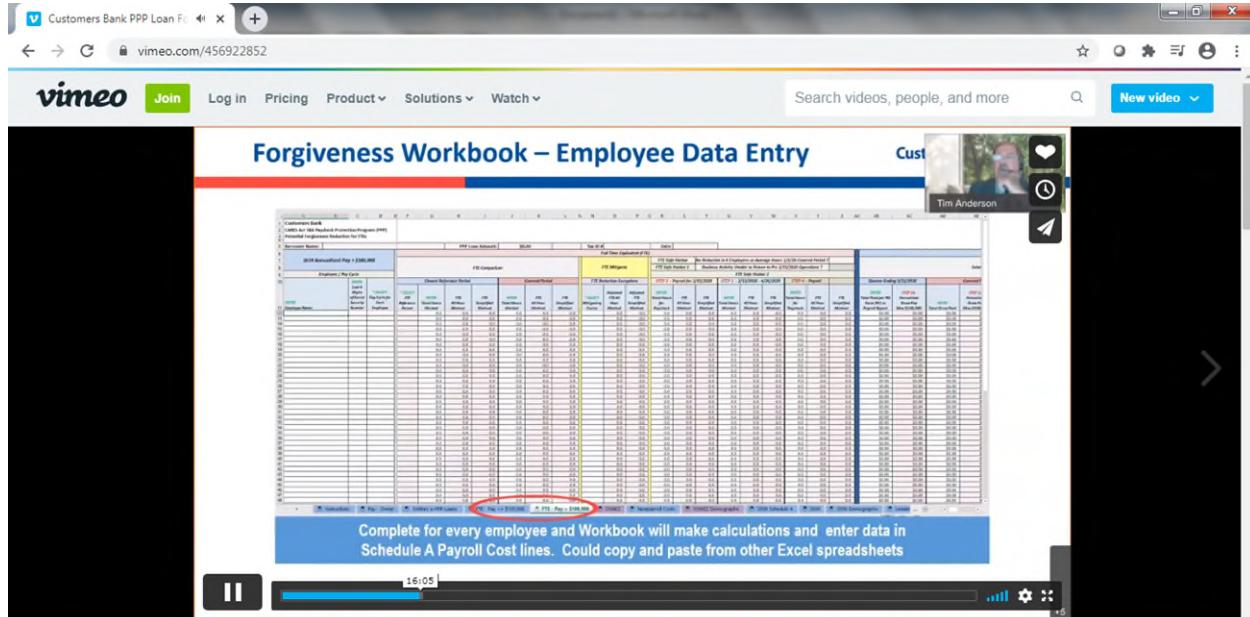


A screenshot of a Vimeo video player. The video title is "Forgiveness Workbook – Step-by-Step Instructions". Below the title, there is a thumbnail of a man with glasses and a blue shirt, identified as "Tim Anderson". The main content area shows a Microsoft Excel spreadsheet titled "Customers Bank PPP Forgiveness Workbook Version 1.0 2020 - Step Only". The spreadsheet has several tabs at the bottom, with the "Instructions" tab currently selected. A red oval highlights the bottom of the spreadsheet, specifically the "Instructions" tab. The video player interface includes a search bar, a "New video" button, and a progress bar at the bottom indicating the video is at 12:44.

Customers Bank PPP Loan Forgiveness More from Customers Bank

Customers Bank PPP Loan Forgiveness More from Customers Bank  
6:07 PM 11/4/2020

A screenshot of a Vimeo video player. The video title is "Forgiveness Workbook – Employee Data Entry". The main content shows a Microsoft Excel spreadsheet titled "Customer Bank COVID-19 Paycheck Protection Program (PPP) Loan Forgiveness Workbook for FTEs". The spreadsheet includes sections for "Employee Pay Data", "FTE Comparison", "FTE Categories", "FTE Reduction Exceptions", "FTE Report by Schedule", and "FTE Report by Payroll Cost Lines". A red circle highlights the bottom-left corner of the spreadsheet area. A blue banner at the bottom of the spreadsheet says: "Complete for every employee and Workbook will make calculations and enter data in Schedule A Payroll Cost lines. Could copy and paste from other Excel spreadsheets". The video player interface shows a progress bar at 15:24, a play button, and various control icons.

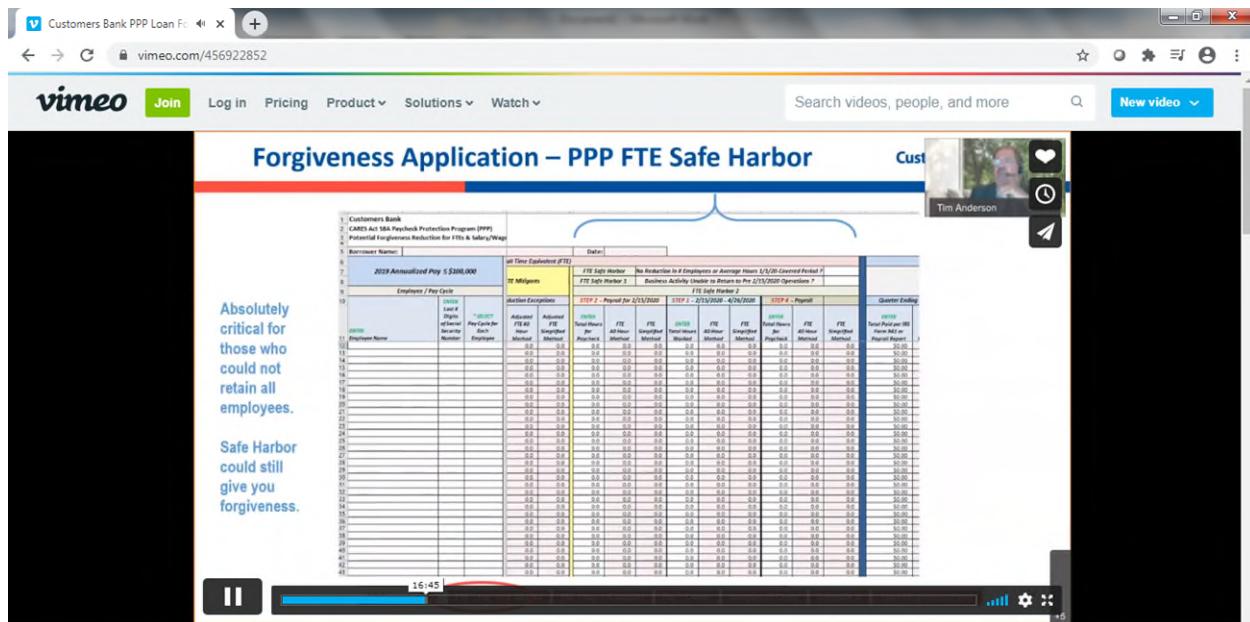


**Forgiveness Workbook – Employee Data Entry**

Complete for every employee and Workbook will make calculations and enter data in Schedule A Payroll Cost lines. Could copy and paste from other Excel spreadsheets

**Customers Bank PPP Loan Forgiveness**

More from Customers Bank



Absolutely critical for those who could not retain all employees.

Safe Harbor could still give you forgiveness.

**Forgiveness Application – PPP FTE Safe Harbor**

**Customers Bank PPP Loan Forgiveness**

More from Customers Bank

**SBA PPP Loan Forgiveness 3508 EZ**

3508 EZ Application available for borrowers who fit one of these criteria:

- Self-employed, no employees at application
- NO salary reduction >25% - and NO FTE reduction
- NO salary reduction >25% - AND – unable to operate at prior level because of COVID restrictions

Customers Bank PPP Loan Forgiveness

More from Customers Bank

6:12 PM 11/4/2020

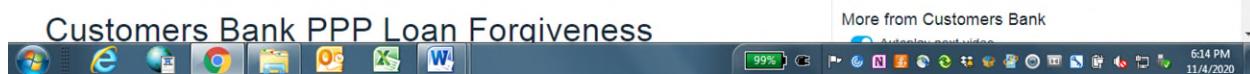
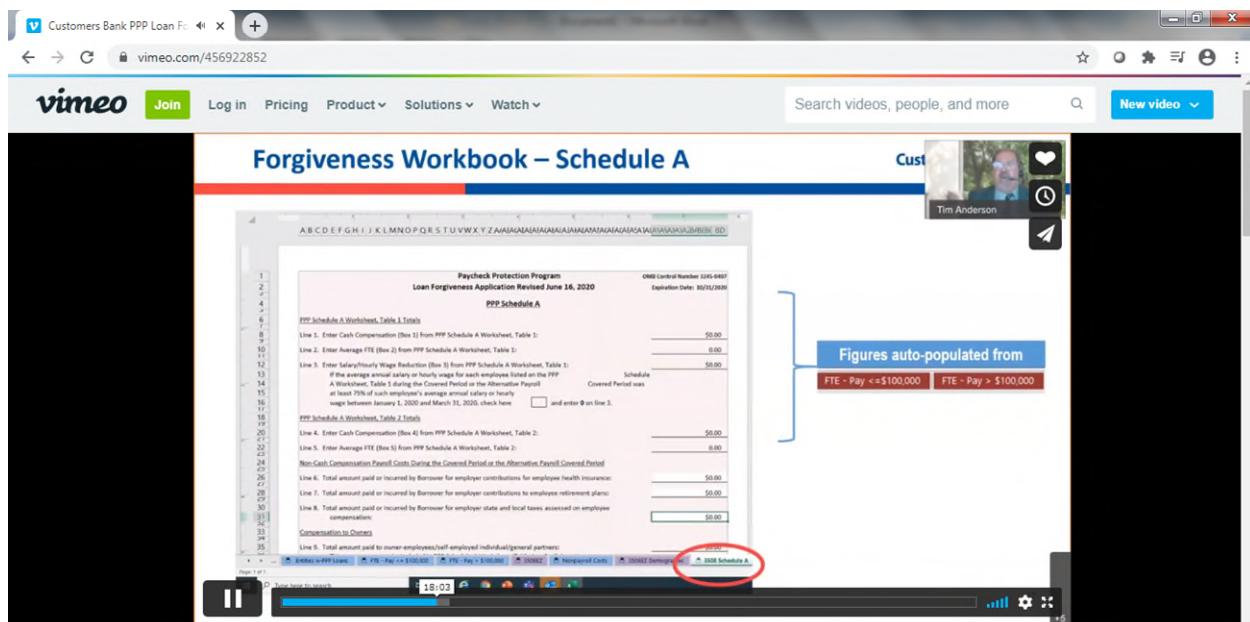
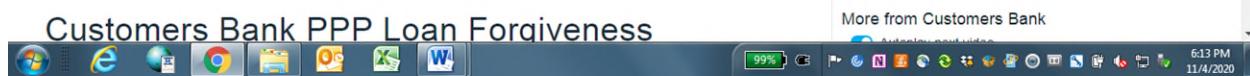
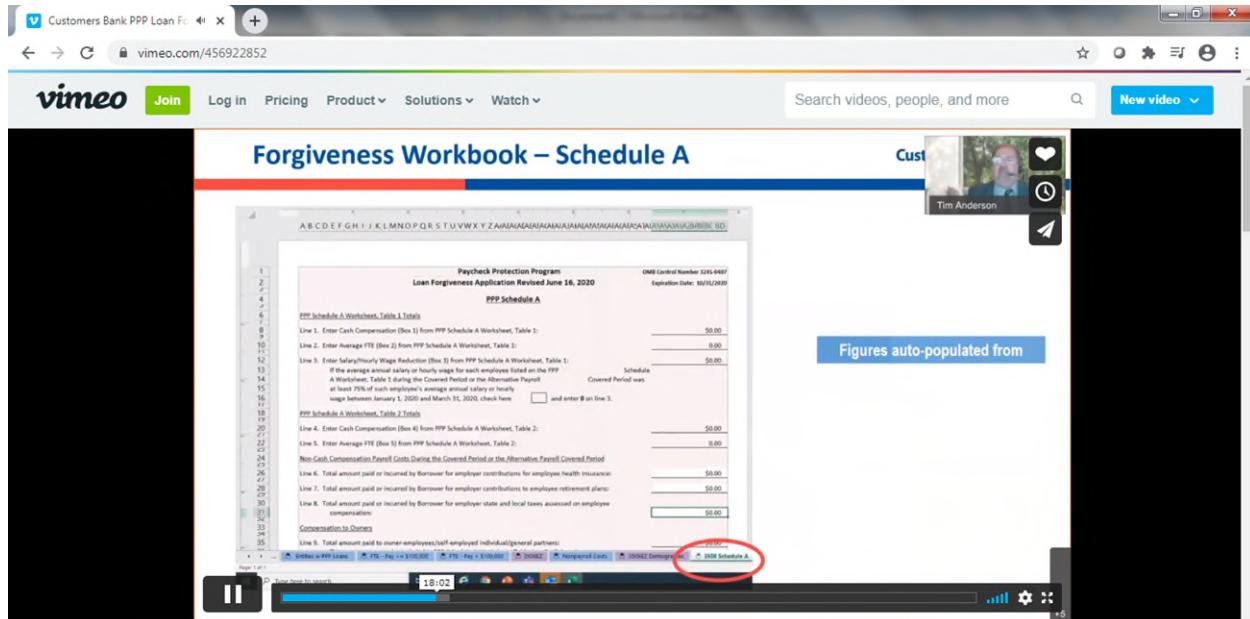
**Forgiveness Workbook – Nonpayroll Costs**

You will upload documentation in Customers Bank portal.

Customers Bank PPP Loan Forgiveness

More from Customers Bank

6:09 PM 11/4/2020



**Customers Bank PPP Loan Forgiveness**

More from Customers Bank

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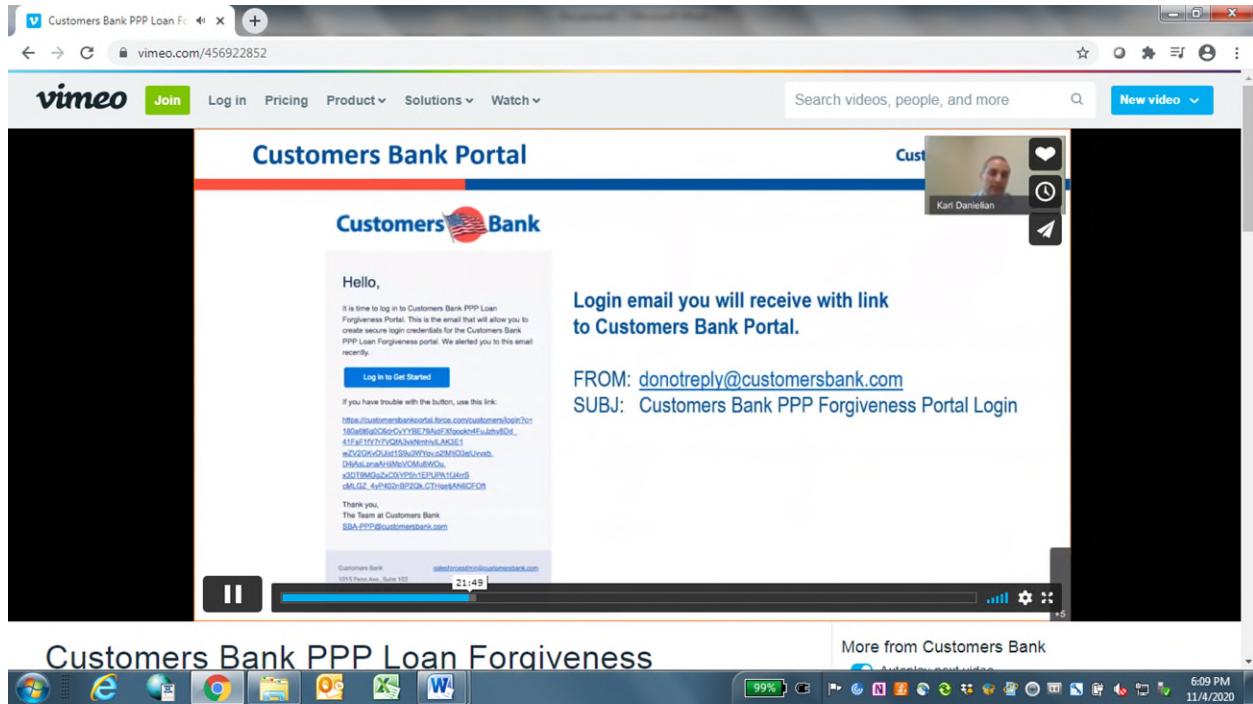
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**Customers Bank PPP Loan Forgiveness**

More from Customers Bank

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6:15 PM  
11/4/2020



VERIFICATION

I, Lisa R. Preston, verify that I am the Founder of Plaintiff, The Preston Group, LLC in the foregoing action; that the attached Complaint is based upon facts of which I have personal knowledge or information furnished to me by counsel; that the language of the document is that of counsel and not my own; and that the facts set forth in the foregoing document are true and correct to the best of my knowledge, information and belief. I make this verification pursuant to 18 Pa. CSA § 4904, relating to unsworn falsification to authorities.

\_\_\_\_\_  
The Preston Group, LLC

  
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Lisa R. Preston

Dated: December 22, 2020